


 **Compass**

Parent Guide



www.compass.education

How to Log in




Woodville Primary School

Username
JBELLO001

Password

Sign in

or

 Sign in with Google

Remember me
Can't access your account?

To log in, you will require your unique family username and password. These details will be provided to you by the school however if you are yet to receive them, please contact the school office. You will initially be provided with a temporary password that you will be prompted to update to one of your choosing when you log in for the first time.

To log in, go to your school's Compass site. Type in your username and password and click '**Sign in**'. Your username will be your parent code at the school. This will be different from your child's student code, and it will not be your email address.

If it is the **first time** you are logging in, you will be required to confirm your email address and mobile number. These details may be used by the school for SMS/email communications and password recovery.

Compass Login Help

What is your email address or mobile phone number?

If your email address or mobile phone number is recorded against your account in Compass, we can send you a password reset link or a confirmation code to obtain access to Compass.

or

Please complete the below recaptcha:

I'm not a robot 

Continue

I don't know my mobile phone number or my email address

We take privacy and user security seriously. Suspicious password recovery attempts will be investigated and unauthorised access may result in administrative penalties, civil and/or criminal charges.

Once you have confirmed your details, you will be **required to change your temporary password** to one of your choosing. When you have entered your new password, click '**Save**'.



If you attempt to log in using the incorrect details ten times in a row, you will be locked out of your account for thirty minutes. If you have forgotten, or aren't sure of your details, please contact the school office.

Next, you will need to change your password

Your new password must:

- Not contain your username
- Not be a password recently used by this account
- Be at least eight (8) characters in length
- Contain at least one (1) UPPERCASE letter
- Contain at least one (1) lowercase letter
- Contain at least one (1) number

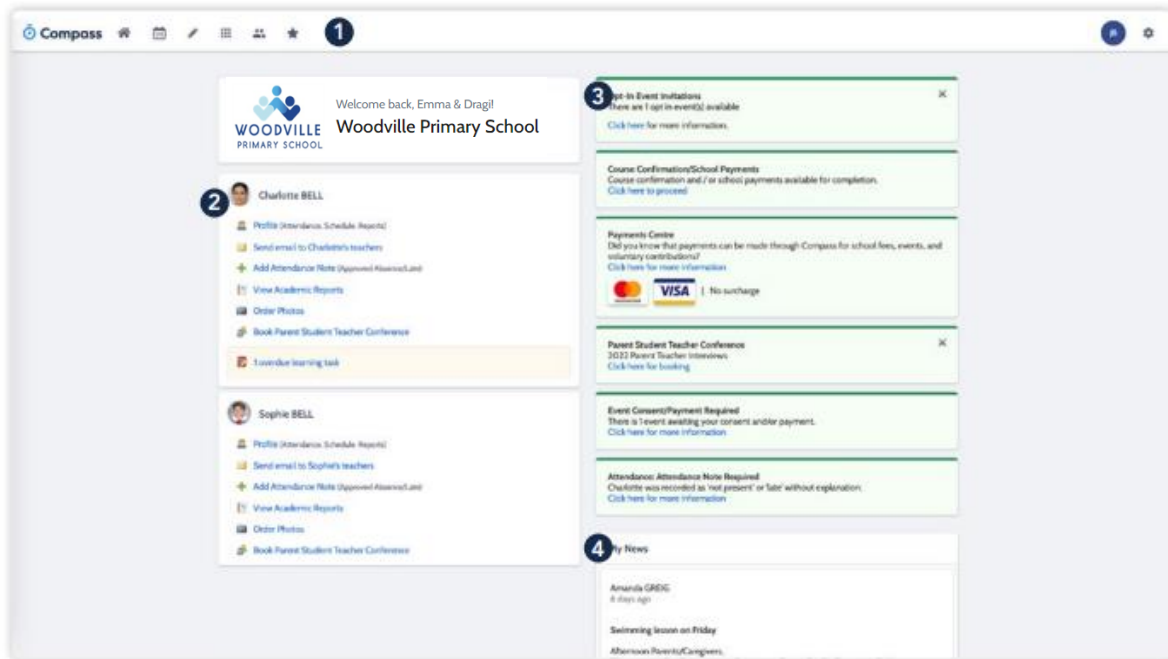
New Password:

Confirm New Password:

Save

The Home Page

When you log in, you will be taken to the Home Page, which is made up of the following components:



1 Menu options

Across the top of the screen, you will see a series of menu icons, each with drop-down options. These are further explained in the following section.

2 Child Information

This section will display each child you have at the school. From here, you can access their profile for key information or perform actions such as send an email to a teacher or add an attendance note.

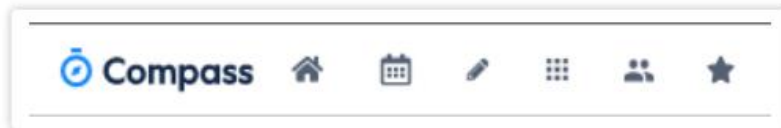
3 Alerts


On the top right, you will find a list of clickable notifications that will prompt you to action something.

4 Newsfeed

Posts in the Newsfeed allow the school to communicate key information to you. Posts remain accessible for as long as the school has determined, with the most recent posts displayed first. Posts that are set as Priority, however, will always show at the top.

Menu Icons




 The Home icon can be clicked at any time to take you back to the **Home Page** in Compass.


 The Calendar icon will take you to view the available **Calendars** i.e. school events, your child's schedule etc.

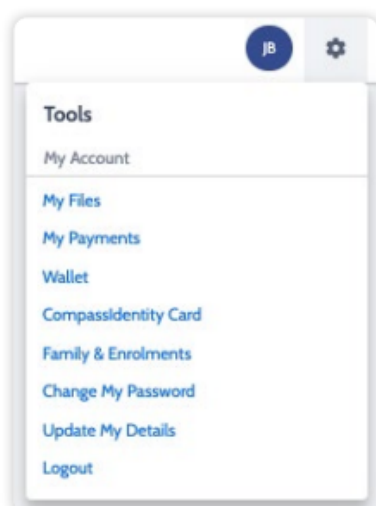
 The Pencil icon opens the **Teaching and Learning menu** from which you can view all the Learning Tasks assigned to your child/children.

 The Grid icon will open the **Organisation menu**. Here you can access the Events page and also the Course Confirmation page to pay school fees.

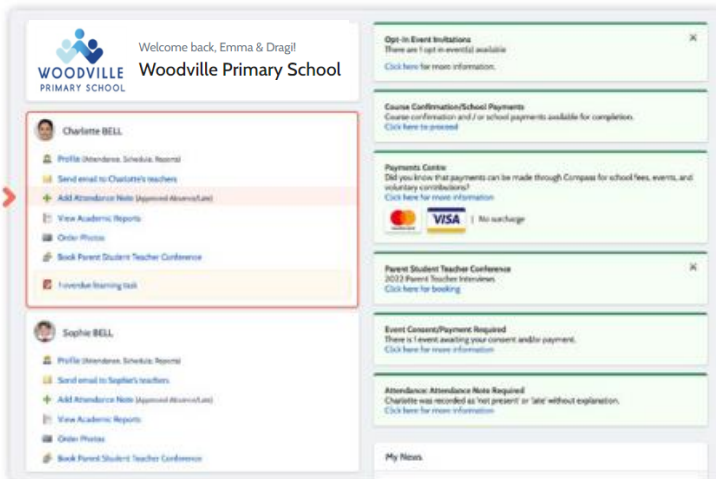
 The People icon is the **Community menu**. Here you can book parent teacher conferences (when available). You can also access any School Resources made available from this menu.

 The Star icon opens the **Favourites menu**. This contains links to useful websites the school recommends.

 The Cog icon gives you access to the **Tools Menu**. Here you can opt to change your password, view your payment history and update your details.

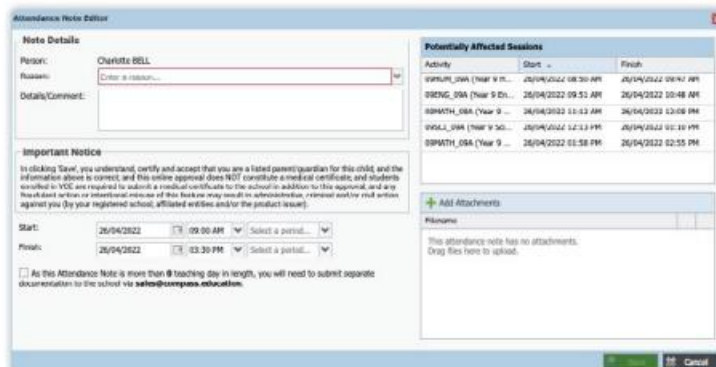


How To: Add an Attendance Note for an upcoming Absence



If your child is going to be away, you can add in an Attendance note to advise the school.

To do so, click **'Add Attendance Note (Approved Absence/Late)'**.



A Note screen will open.

Select the applicable reason from the drop down list; add in any additional information if applicable in the Details/Comment box.

Select the start and finish date/time of the absence and click **'Save'**.

How To: Add an Attendance Note for an Unexplained Absence



If your child has been marked Not Present without an explanation, you will be required to add an **Attendance Note**.

You will see an alert on your homescreen.

Click the alert and it will take you to your child's **'Unexplained'** attendance tab where you will see any sessions listed for which they were marked as Not Present or Late.

Activity Name	Start	Finish	Period	Location	Staff	Status
<input checked="" type="checkbox"/> ESSCL_09A	19/05/2022 01:58 PM	19/05/2022 02:55 PM	5	15	CWOOD	Late
<input type="checkbox"/> 09ENG_09A	13/05/2022 08:30 AM	13/05/2022 09:47 AM	1	11	AGREGG	Late
<input type="checkbox"/> 09ENG_09A	12/05/2022 12:13 PM	12/05/2022 01:10 PM	4	11	AGREGG	Late
<input type="checkbox"/> 09ENG_09A	06/05/2022 08:30 AM	06/05/2022 09:47 AM	1	11	AGREGG	Late
<input type="checkbox"/> 09ENG_09A	04/04/2022 08:30 AM	04/04/2022 09:47 AM	1	11	AGREGG	Late
<input type="checkbox"/> 09ENG_09A	18/03/2022 08:30 AM	18/03/2022 09:47 AM	1	11	AGREGG	Late
<input type="checkbox"/> 09ENG_09A	11/03/2022 01:58 PM	11/03/2022 02:55 PM	5	11	AGREGG	Late
<input type="checkbox"/> 09SCL_09A	01/03/2022 12:13 PM	01/03/2022 01:10 PM	4	15	CWOOD	Late
<input type="checkbox"/> 09SCL_09A	10/02/2022 08:30 AM	10/02/2022 09:47 AM	1	15	CWOOD	Late

Select the session (or sessions) that you are adding a note for and then click **'Explain with Attendance Note'**.

This will cause the Attendance Note screen to pop open.

Attendance Note Editor

Note Details

Person: Charlotte BELL

Reason:

Details/Comment:

Important Notice

In clicking 'Save', you understand, certify and accept that you are a listed parent/guardian for this child, and the information above is correct, and this online approval does NOT constitute a medical certificate, and students enrolled in VCE are required to submit a medical certificate to the school in addition to this approval, and any fraudulent action or intentional misuse of this feature may result in administrative, criminal and/or civil action against you (by your registered school, affiliated entities and/or the product issuer).

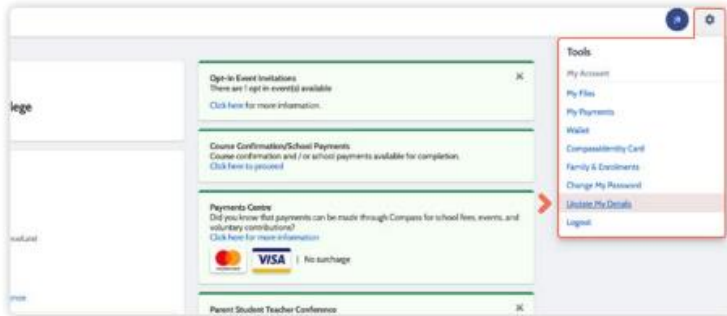
Important Notice

This will automatically insert the appropriate number of approvals for the selected sessions.

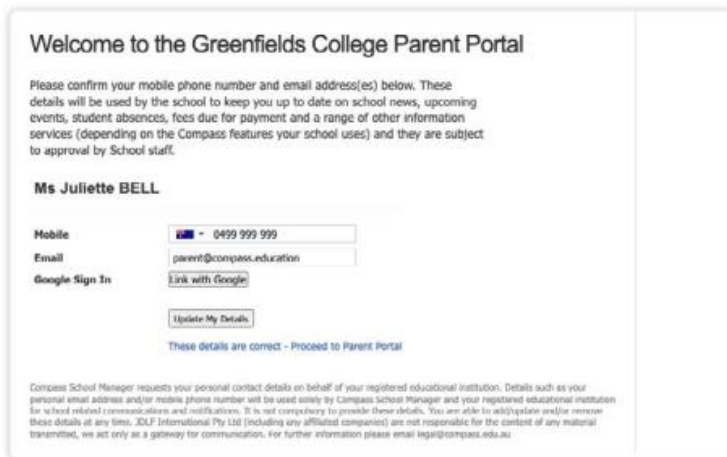
Select the applicable reason for the absence and add in the relevant details/comment.

Click **'Save'**. This will assign the attendance note to the sessions you selected and they will update to no longer show as unexplained absences.

How To: Update your Contact Details

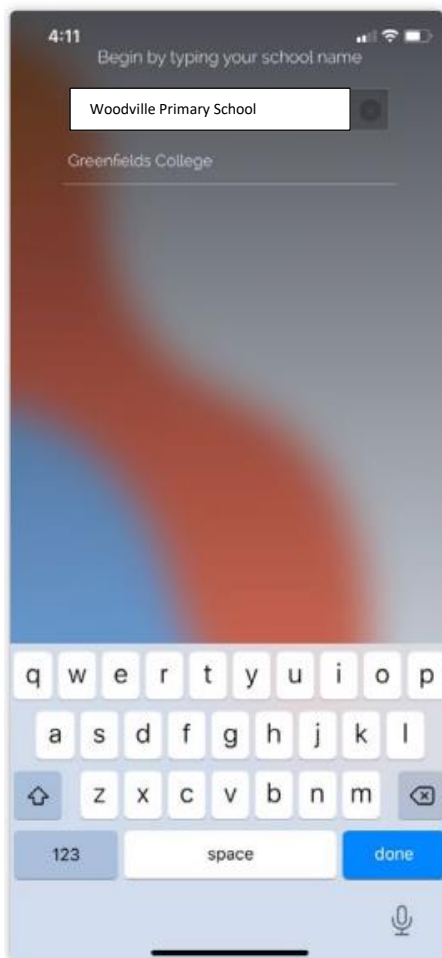


If you need to update the mobile number or email address on file for your account, go to the cog menu icon and select '**Update my Details**'.



Add in your **new contact** information. This will trigger a notification to the school advising them of these changes.

Using the Compass School Manager App



You can use the [Compass app to action tasks](#).

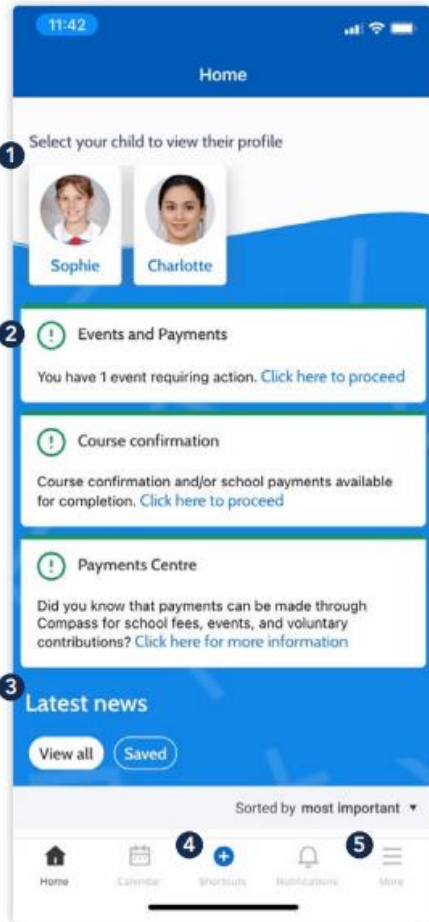
The app is available to download for free from the Apple App Store or the Google Play store.



Once installed and opened for the first time, you will be prompted to choose which school your child attends.

After selecting the school, you will be required to enter your log in details which are the same details you use to log in to your Compass parent portal.

The App Home Page



When logged in, you will see:

1 Profiles

Each of your children who attend the school will appear at the top of the screen. Click their image to go to their profiles.

Within the profile you can access information pertaining to your child such as their schedule, learning tasks, attendance approvals and reports.

2 Alerts

Notifications of items that require your action.

3 Newsfeed

Scroll through to view the latest posts from your school.

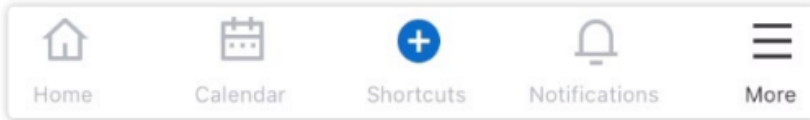
4 Shortcuts

The shortcuts button allows you to perform quick actions such as adding an attendance note or paying for an event.


5 More


Gives you access to additional actions – see next page.


Menu Icons (App)




 The House icon can be clicked at any time to take you back to the [Home screen](#) in Compass.

 The [Calendar](#) icon will take you to view the available Schedules i.e. school events, your child's schedule etc.

 The 'Plus' icon will give you access to '[Shortcuts](#)', such as paying for an Event, and adding an Attendance note.

 The bell icon opens your [Notifications](#). This contains a list of all notifications received.

 The hamburger menu icon gives you access to the [More menu](#). Conferences, Events, Canteen, and much more can be found in this menu.